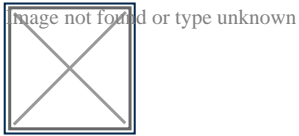


Angie Hansen

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CERTIFICATION

- Microsoft
Operating Systems
Certification

Angie joined Roanoke in June 2008 as a CoverageDock™ Product Support Representative. With over 20 years experience in the technology and government compliance fields with the Marine Corps and IBM, she specializes in analyzing how CoverageDock™ interacts with numerous computer operating systems and browsers. After spending two years in first level support and various projects, Angie transitioned into high level support and integrating client policies into CoverageDock™ for certificate production. In addition, she performs software testing to assure compliance and quality control. Angie has received the Microsoft Operating Systems Certification. Her personal approach, loyalty, and intricate knowledge of CoverageDock™ have earned her many praises from our clients across the world.

Roanoke Insurance Group enables global commerce by providing insurance, surety and risk management solutions for trade and transportation. Headquartered in Schaumburg, Illinois, Roanoke has sales, service and underwriting locations throughout the United States and a network of sister service companies in Asia and Europe. A part of Munich Re Specialty Group Ltd., a Lloyd's of London Coverholder and a Managing General Agent for American Alternative Insurance Corporation (AAIC), Roanoke is equipped to meet client needs worldwide.