



INSURANCE LICENSES

- Illinois

INDUSTRY-RELATED ASSOCIATIONS

- Chicago Brokers and Foreign Freight Forwarders Association of Chicago
- The Propeller Club of Chicago
- Global Marine Insurance Underwriting & Claim Forum
- Inland Marine Underwriters Association (IMUA)
- Insurance Claims Executives, International Claims Managers
- Risk and Insurance Management Society
- Marine Cargo Loss Prevention
- The Marine Claims and Recovery Forum
- National Insurance Crime Bureau (NCIB) Member
- National Cargo Theft Summit Member
- Adjunct Professor

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With over 28 years of insurance industry experience, Cyndee Garbrecht is Vice President, Claims Administration for Roanoke Claims Services specializing in cargo insurance claims and marketing. Cyndee is trusted with claims handling and payment authority on behalf of Munich Re Syndicate, Ltd. Her previous insurance experience includes auto/casualty adjuster at Certified Collateral Corporation, subrogation adjuster at Safeco Insurance Company and subrogation adjuster and intercompany arbitrator for American Family Insurance. Cyndee is a licensed insurance producer in the State of Illinois. She completed her master's degree in International Management in 2010 and is currently pursuing a Doctorate in Management. Roanoke Claims Services is a specialized unit providing expedited and professional claims management services for Roanoke Trade and Roanoke Underwriting. This division also provides services to parties seeking the expertise, knowledge and skill set essential for resolving claims.

I subscribe to a set of principles and beliefs which I embrace as my core values in business. As a customer service oriented person, I value